



MEALS on WHEELS

NORTHEASTERN ILLINOIS

2019—2020 Annual Report

SERVING NEVER STOPS



MAKING THE MOST OF 2020

A MESSAGE FROM DEBI GENTHE, EXECUTIVE DIRECTOR

As I think back over the last year at Meals on Wheels Northeastern Illinois, I'm struck by the idea of perseverance.

Just as the people we serve continue to persevere—through food insecurity, through personal challenges, and through the effects of the pandemic—our organization continues to thrive despite all that's happening in the world.

In fact, I'm happy to announce that 2019—2020 was the best fundraising year ever for Meals on Wheels Northeastern Illinois. In this annual report, you'll learn more about some of the highlights of this unique year for our organization:

We moved into a new facility, and opened a brand-new kitchen that will help us double the number of meals we can deliver to our community.

We evolved our services to respond to COVID-19, ensuring that we continued to serve people while maintaining the safety of clients and volunteers.

We planned for the future, initiating virtual fundraising events and expanding our work to serve our neighborhoods in new ways.

I hope you enjoy reading about what we've accomplished and what's next for us. And I think you'll understand why we say that, at Meals on Wheels of Northeastern Illinois, serving never stops.

Sincerely,
Debi Genthe



WHAT WE DO

Meals on Wheels Northeastern Illinois is a powerhouse movement of neighbors who volunteer to deliver fresh, healthy meals to those who are unable to prepare their own food at home. We serve senior citizens, people with physical or cognitive disabilities, and those who need help during a specific medical situation like recovering from surgery.



1 IN 6 SENIORS
STRUGGLE WITH HUNGER



REPORT AN
INCREASE IN
SOCIAL TIES/
SOCIAL
SUPPORT

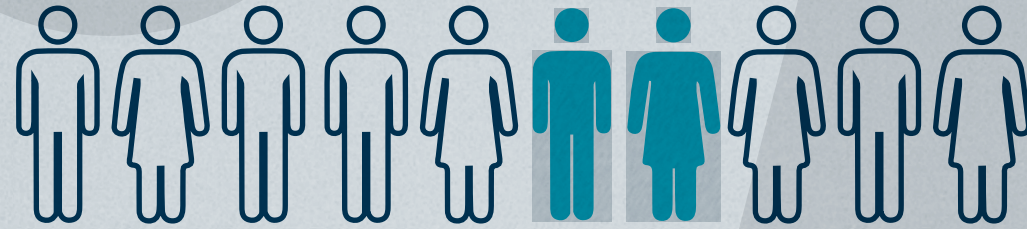


REPORT THAT
OUR MEALS
ENABLE THEM
TO CONTINUE
LIVING AT HOME



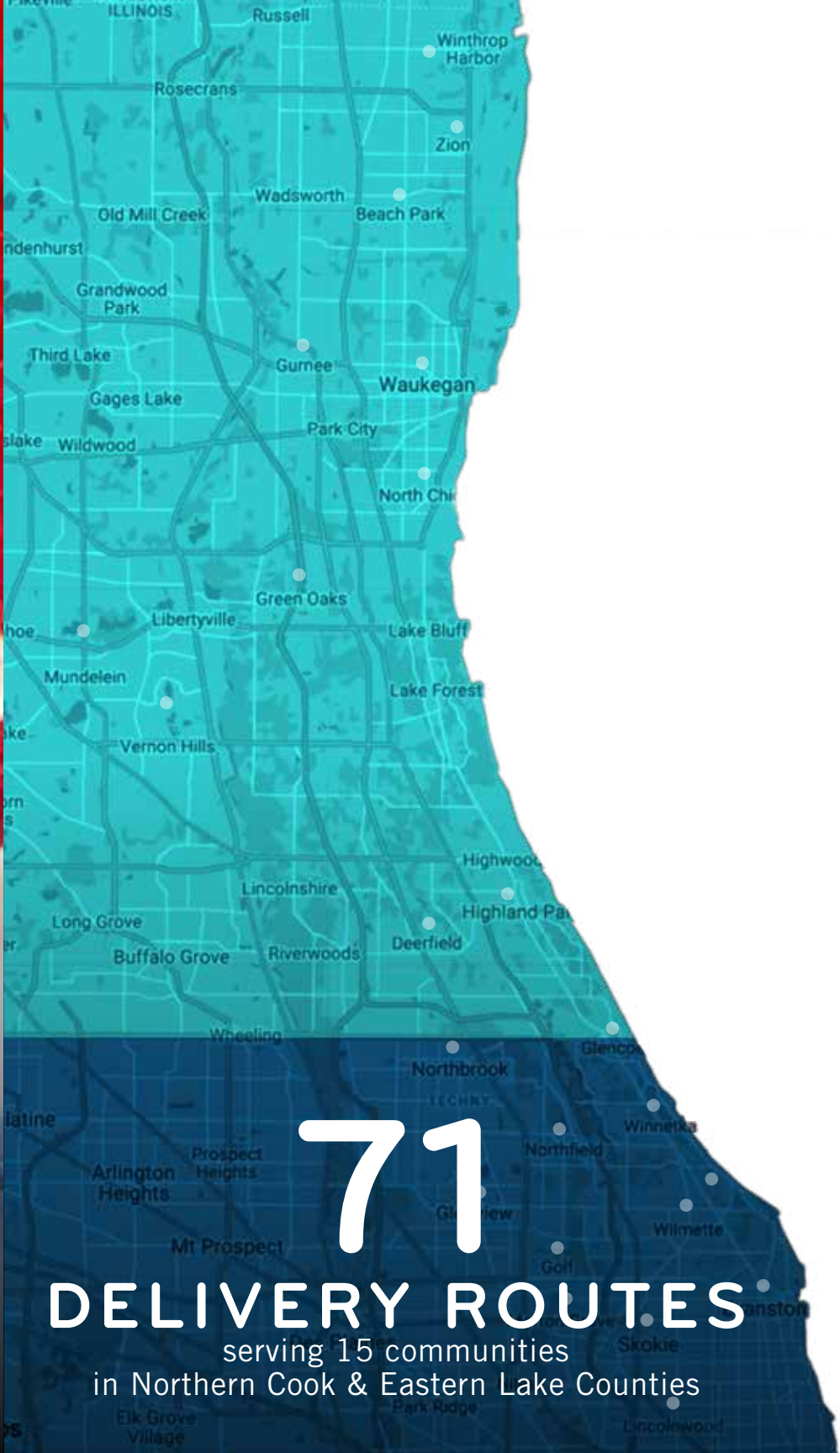
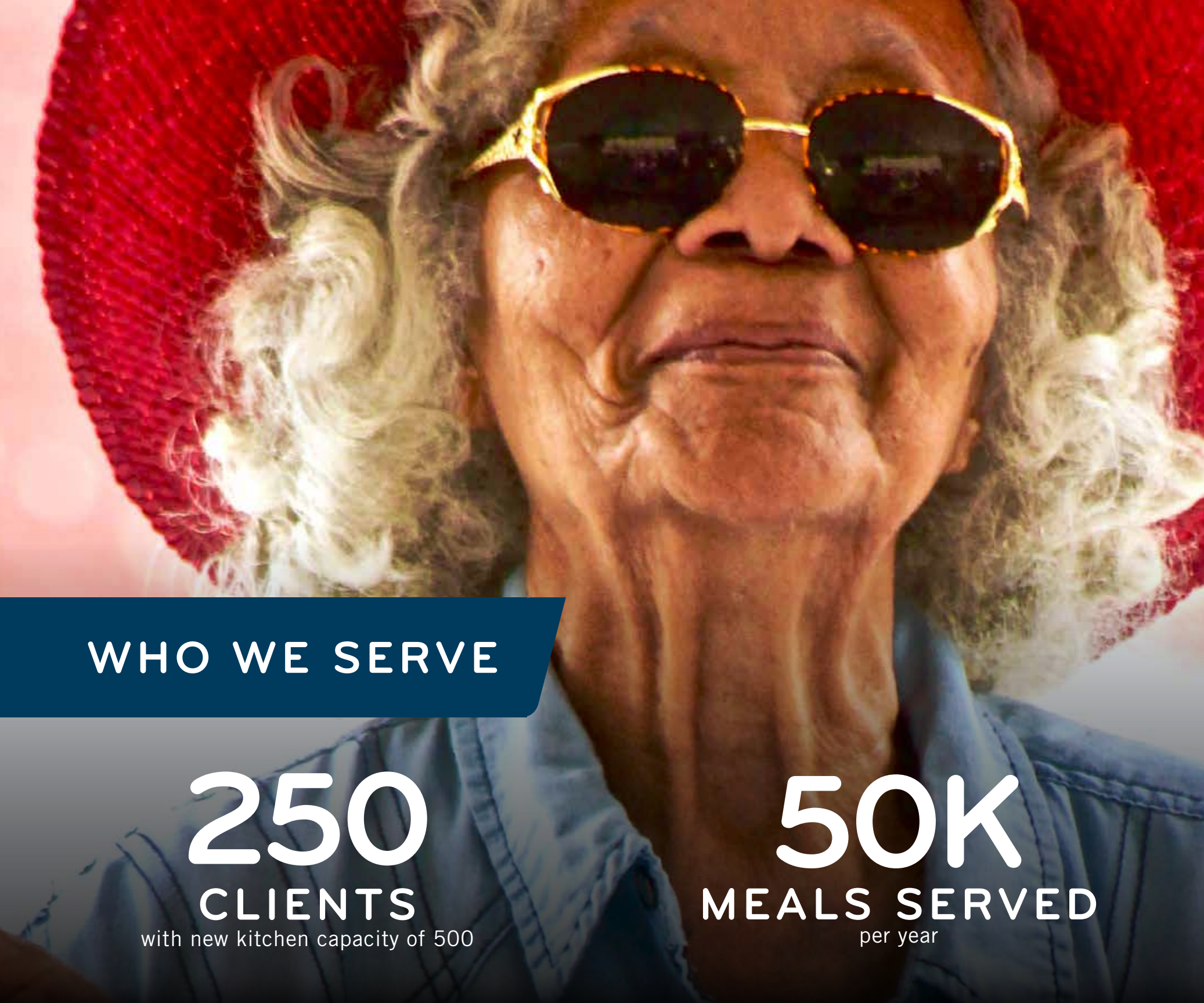
WHO RECEIVE THERAPEUTIC MEALS
REPORT THAT OUR MEALS HELP
THEM COMPLY WITH THEIR DIETS
AND/OR IMPROVE THEIR HEALTH





CLIENTS WHO RECEIVE OUR MEALS WHILE RECOVERING FROM A HOSPITAL STAY ARE **20% LESS OFTEN** READMITTED TO THE HOSPITAL





WHO WE SERVE

250
CLIENTS

with new kitchen capacity of 500

50K

MEALS SERVED

per year

71

DELIVERY ROUTES

serving 15 communities
in Northern Cook & Eastern Lake Counties



OUR NEW KITCHEN

In 2020, Meals on Wheels Northeastern Illinois moved to a new facility and began building an expanded kitchen to serve more clients. Thanks to the generosity of our donors, we exceeded our fundraising goal and opened the new kitchen in early 2020.

KITCHEN FUNDRAISING GOAL: \$500,000



ACTUAL AMOUNT RAISED: \$568,601

FEATURES OF OUR NEW KITCHEN:

- Increased capacity, with the ability to serve up to 100,000 meals per year
- Expanded daily service that offers breakfast and snacks
- The ability to serve freshly made, culturally diverse meals
- The option for clients to order from a menu



HOW WE'RE RESPONDING TO COVID-19

While COVID-19 has affected everyone, it had even more significant impacts on the people we serve, many of whom are vulnerable older adults. As the pandemic has evolved, our organization has evolved as well to ensure that we are providing the best service possible to our clients.

HOW WE ADAPTED

- Limited our contact with clients by scheduling weekly deliveries of frozen meals, rather than daily deliveries
- Created a contact-free delivery system
- Developed a schedule for “reassurance phone calls” from volunteers, giving clients the social support that they need during this difficult time

2020 FUNDRAISING GALA

THANK YOU TO OUR 2020 GALA SPONSORS



LOOKING AHEAD

As we enter FY 2020—2021, Meals on Wheels Northeastern Illinois will provide our core meal delivery services while continuing to expand into other services that help the wellbeing of people in our communities.

PET FOOD

For people living alone, animal companionship has proven physical and psychological benefits. However, feeding a pet can become a financial burden, and some owners share their own food with pets. In 2020, we began offering free pet food for our clients' cats and dogs, and we plan to maintain this service to keep both our clients and their pets healthy.

ONGOING STUDIES

We're always looking for new research projects to become involved with, including those related to nutrition and the elderly.

CONTINUAL MONITORING

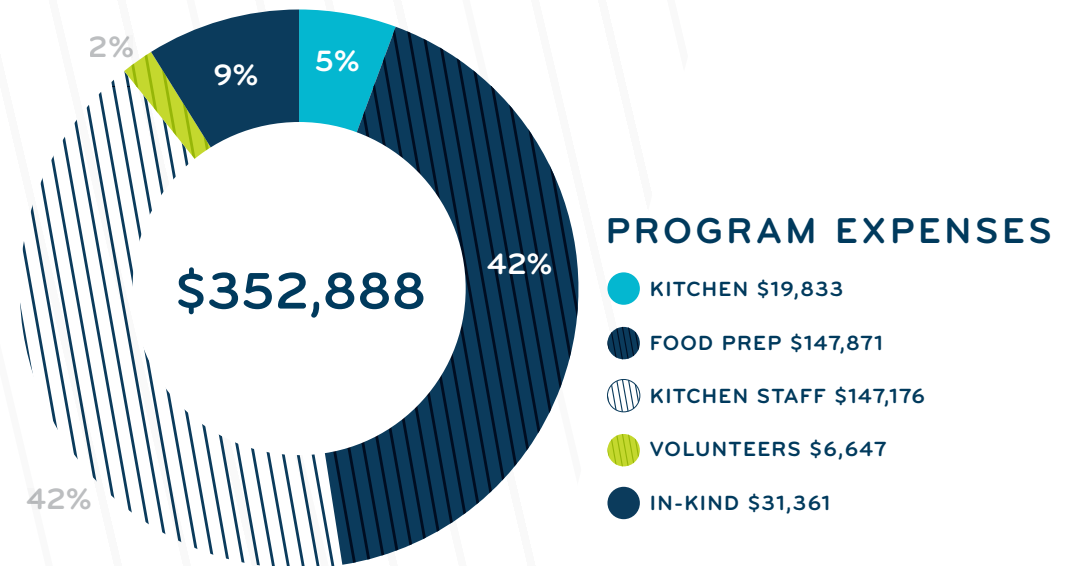
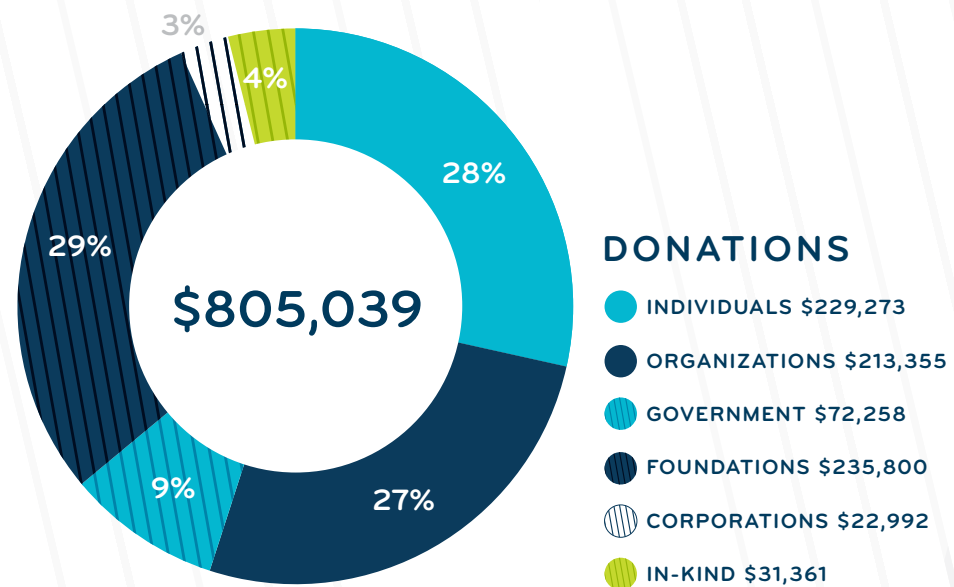
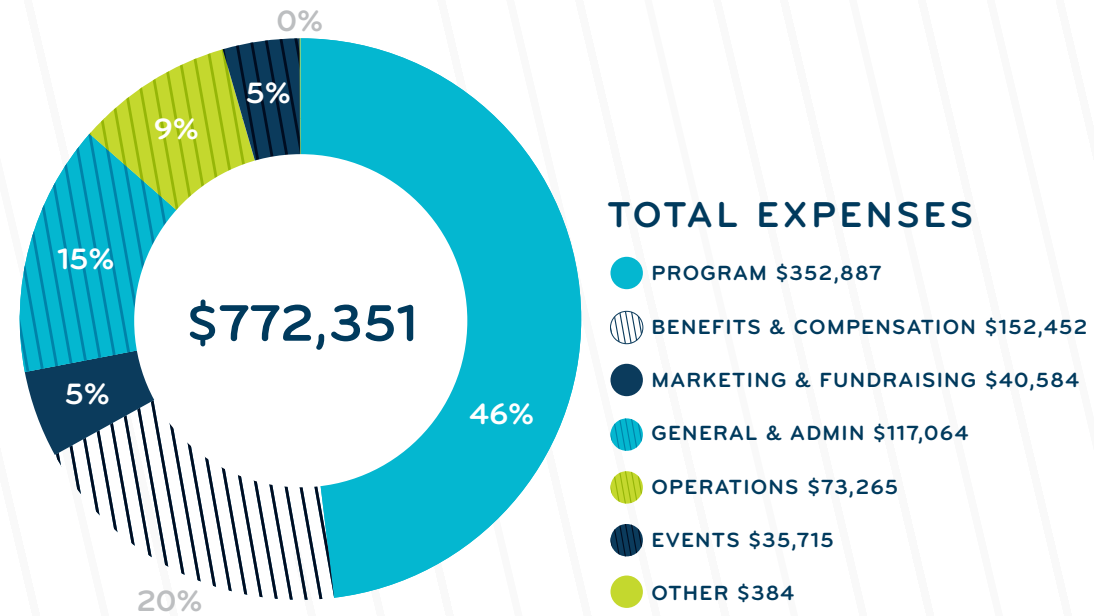
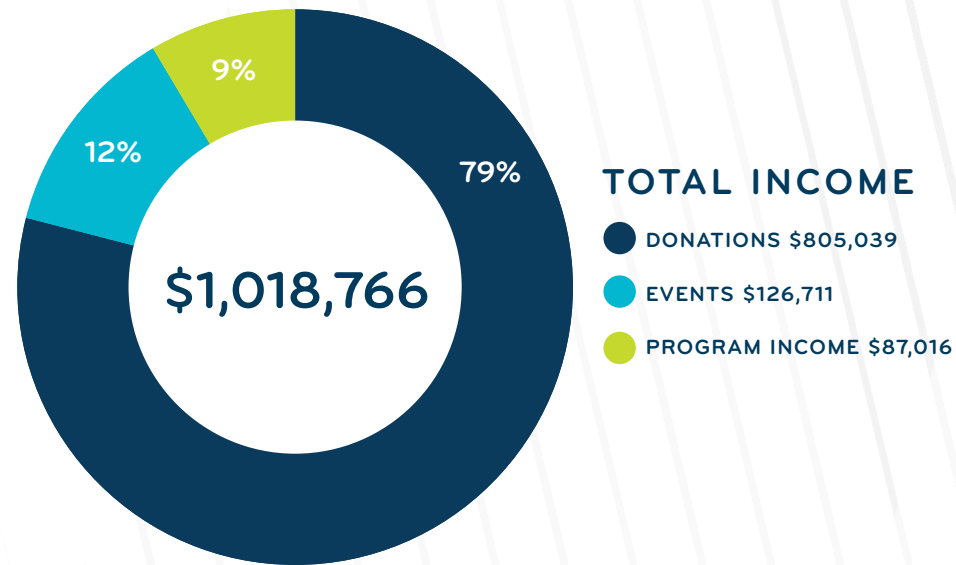
We will continue to connect our clients with other social services when needed. If a client is in distress, we can help them receive household care (laundry, cleaning, etc.), medication management, handyman services and other assistance.

LOCAL OUTREACH

We're committed to serving other members of our community whenever possible, including providing snacks to students at local bus stops and hiring local residents.

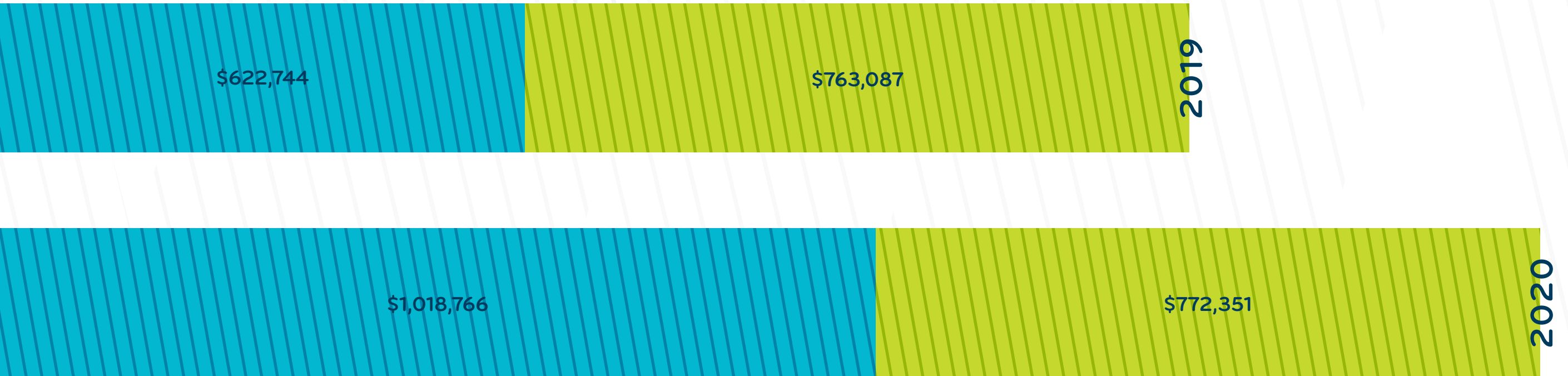


2019–2020 REVENUE



2019–2020 COMPARISONS

● INCOME ● EXPENSES



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Director



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Director

NOT PICTURED: **CAROLYN HAACK**, Board Treasurer
EMILY SHARPE, Director

WAYS TO GIVE & SUPPORT OUR MISSION

NEW!

CHAMPIONS OF CARING CIRCLE

Donate any time at MealsOnWheelsNEI.org. Those who give \$1,000 or more can become members of our Champions of Caring Circle, a new program that honors our most generous donors. Members receive exclusive event invitations, unique gift items and special recognition in our building lobby, on our website and in our mailed publications. If we receive ten new or increased gifts of \$2,500 by March 31, 2021, the Evanston Community Foundation will provide a matching grant of \$25,000 to our organization.

AMAZONSMILE

Go to Smile.Amazon.com and select “Meals on Wheels Northeastern Illinois” to help us receive a donation from Amazon after each order you place.

CREDIT CARD POINTS AND STOCK DONATIONS

Contact us to learn how to donate credit card points and stocks to help fund our work.

GIVING TUESDAY: DECEMBER 1, 2020

Support us on Giving Tuesday, one of the biggest days of the year for American charities. Donate at MealsOnWheelsNEI.org and announce your support on your favorite social media networks.

ESTATE PLANNING

Talk to your attorney about how to include a gift to our organization in your estate planning.

WEDDING FAVORS

In lieu of wedding favors, consider making a donation in each guest’s name to Meals on Wheels Northeastern Illinois.



THANK YOU TO OUR DONORS



MEALS ON WHEELS NORTHEASTERN ILLINOIS IS GRATEFUL FOR YOUR GENEROSITY.

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					Virginia and Alan George	

THANK YOU



MEALS **on** WHEELS

NORTHEASTERN ILLINOIS